

# Product, process and schedule design II.

- Chapter 2 of the textbook
- Plan of the lecture:
  - Process design
  - Schedule design

# Product, process and schedule design

	Steps	Documentation
<b>Product design</b>	•Product determination	
	•Detailed design	<ul style="list-style-type: none"> <li>•Exploded assembly drawing</li> <li>•Exploded assembly photograph</li> <li>•Component part drawing</li> </ul>
<b>Process design</b>	•Process identification	<ul style="list-style-type: none"> <li>•Parts list</li> <li>•Bill of materials</li> </ul>
	•Process selection	•Route sheet
	•Process sequencing	<ul style="list-style-type: none"> <li>•Assembly chart</li> <li>•Operation process chart</li> <li>•Precedence diagram</li> </ul>
<b>Schedule design</b>	•Quantity of the product	
	•Equipment requirements	
	•Operator requirements	

# Process Design

- Determination of *how* the product is to be produced
  - Who should do the processing? (Which part of the products should be made?)
  - How the part will be produced?
  - Which equipment will be used? (for the parts which will be made in-house)
  - How long will it take to perform the operation?
- Production methods are the most fundamental factor affecting the physical layout

# Process Design

- Within the process design process, we need to consider following issues
  1. *Process identification*
    - Make-or-buy analysis
    - Parts identification
  2. *Process selection*
    - How the product will be made (operations, equipment, raw material, etc.)
  3. *Process sequencing*
    - How components are put together

# Process Design – I. Process identification

## *Make-or-buy decisions*

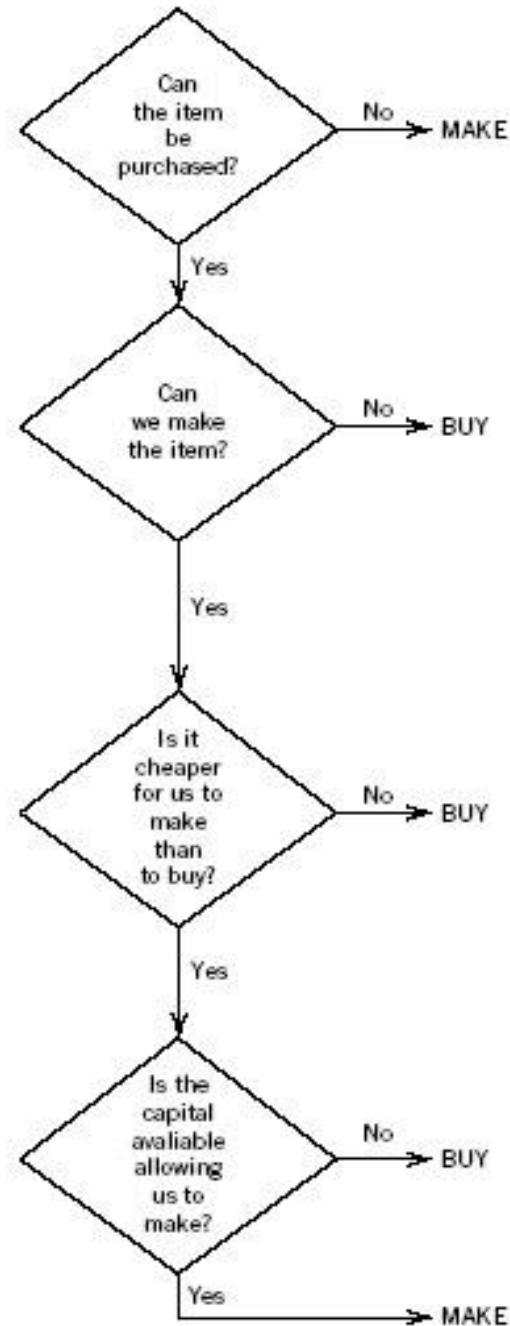
- The scope of the facility depends on the level of vertical integration
- How are the make-or-buy decisions made?
  - Can the item be purchased?
  - Should we go for subcontracting?
    - Supplier
    - Contractor
  - Can we make the item?
  - Is it cheaper for us to make than to buy?
  - Is the capital available so that we can make it?
- Managerial decisions requiring input from finance, industrial engineering, marketing, process engineering, purchasing, human resources, etc.

1. Is the item available?
2. Will our union allow us to purchase the item?
3. Is the quality satisfactory?
4. Are the available sources reliable?

1. Is the manufacturing of this item consistent with our firm's objectives?
2. Do we possess the technical expertise?
3. Is the labor and manufacturing capacity available?
4. Is the manufacturing of this item required to utilize existing labor and production capacities?

1. What are the alternative methods of manufacturing this item?
2. What quantities of this item will be demanded in the future?
3. What are the fixed, variable, and investment costs of the alternative methods and of purchasing the item?
4. What are the product liability issues which impact the purchase or manufacture of this item?

1. What are the other opportunities for the utilization of our capital?
2. What are the future investment implications if this item is manufactured?
3. What are the costs of receiving external financing?



# Process Design – I. Process identification

- The input to the facility planner is a listing of the items to be made/purchased.
  - *Parts list* – component parts of a product:
    - part numbers
    - part name
    - number of parts per product
    - drawing references
  - *Bill of materials* - structured parts list:
    - contains hierarchy referring to the level of product assembly

## PARTS LIST

Company T. W., Inc. Prepared by J. A.  
 Product Air Flow Regulator Date \_\_\_\_\_

Part No.	Part Name	Drwg. No.	Quant./ Unit	Material	Size	Make or Buy
1050	Pipe plug	4006	1	Steel	.50" × 1.00"	Buy
2200	Body	1003	1	Aluminum	2.75" × 2.50" × 1.50"	Make
3250	Seat ring	1005	1	Stainless steel	2.97" × .87"	Make
3251	O-ring	—	1	Rubber	.75" dia.	Buy
3252	Plunger	1007	1	Brass	.812" × .715"	Make
3253	Spring	—	1	Steel	1.40" × .225"	Buy
3254	Plunger housing	1009	1	Aluminum	1.60" × .225"	Make
3255	O-ring	—	1	Rubber	.925" dia.	Buy
4150	Plunger retainer	1011	1	Aluminum	.42" × 1.20"	Make
4250	Lock nut	4007	1	Aluminum	.21" × 1.00"	Buy

Figure 2.7 Parts list for an air flow regulator.



## BILL OF MATERIALS

Company T. W., Inc.

Prepared by J. A.

Product Air Flow Regulator

Date \_\_\_\_\_

Level	Part No.	Part Name	Drwg. No.	Quant./ Unit	Make or Buy	Comments
0	0021	Air flow regulator	0999	1	Make	
1	1050	Pipe plug	4006	1	Buy	
1	6023	Main assembly	—	1	Make	
2	4250	Lock nut	4007	1	Buy	
2	6022	Body assembly	—	1	Make	
3	2200	Body	1003	1	Make	
3	6021	Plunger assembly	—	1	Make	
4	3250	Seat ring	1005	1	Make	
4	3251	O-ring	—	1	Buy	
4	3252	Plunger	1007	1	Make	
4	3253	Spring	—	1	Buy	
4	3254	Plunger housing	1009	1	Make	
4	3255	O-ring	—	1	Buy	
4	4150	Plunger retainer	1011	1	Make	

Figure 2.8 Bill of materials for an air flow regulator.

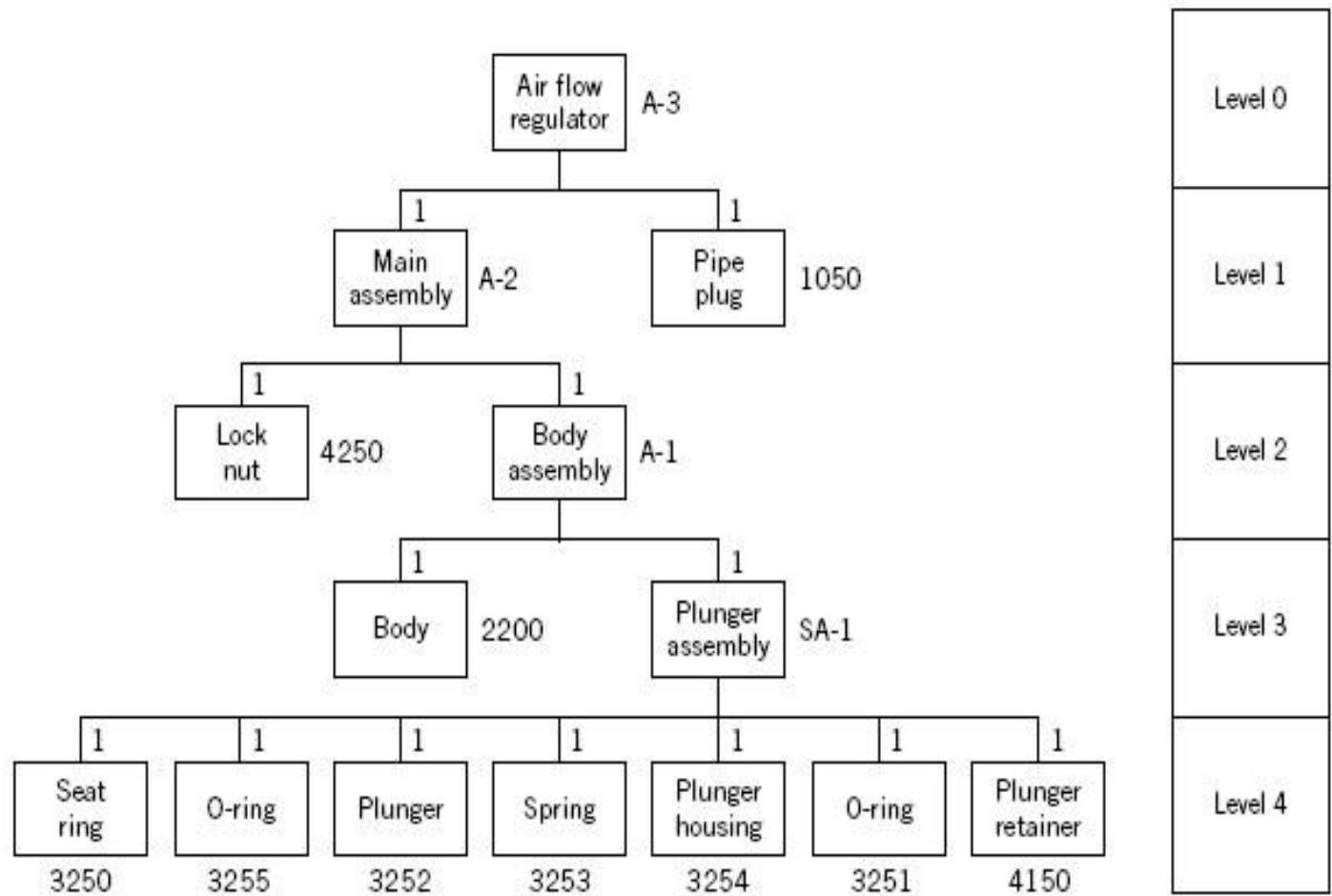


Figure 2.9 Bill of materials for an air flow regulator.

# Process Design – 2. Process Selection

- How the products will be made
- 6-step procedure:
  1. Define elementary operations
  2. Identify alternative processes for each operation
  3. Analyze alternative processes
  4. Standardize processes
  5. Evaluate alternative processes
  6. Select processes

# Process Design – 2. Process Selection

- *Route sheet* - output of process selection, it identifies processes, equipment and raw materials

<b>Data</b>	<b>Production Example</b>
Component name and number	Plunger housing – <b>3254</b>
Operation description and number	Shape, drill, and cut off – <b>0104</b>
Equipment requirements	Automatic screw machine and appropriate tooling
Unit times (Per component)	Set-up time: 5 hrs. Operating time: 0.0057 hrs
Raw material requirement	1 in. diameter X 12 ft aluminum bar per 80 components

# Process Design – 2. Process Selection

## ROUTE SHEET

Company A.R.C., Inc. Part Name Plunger Housing Prepared by J. A.  
 Produce Air Flow Regulator Part No. 3254 Date \_\_\_\_\_

Oper. No.	Operation Description	Machine Type	Tooling	Dept.	Set-up Time (hr.)	Operation Time (hr.)	Materials or Parts Description
0104	Shape, drill, cut off	Automatic screw machine	.50 in. dia. collar, feed fingers, cir. form tool, .45 in. dia. center drill, .129 in. twist drill, finish spiral drill, cut off blade		5	.0057	Aluminum 1.0 in. dia. × 12 ft.
0204	Machine slot and thread	Chucker	.045 in. slot saw, turret slot attach. 3/8-32 thread chaser		2.25	.0067	
0304	Drill 8 holes	Auto. dr. unit (chucker)	.078 in. dia. twist drill		1.25	.0038	
0404	Deburr and blow out	Drill press	Deburring tool with pilot		.5	.0031	
SA1	Enclose subassembly	Dennison hyd. press	None		.25	.0100	

Figure 2.11 Route sheet for one component of the air flow regulator.

# Process Design – 3. Process Sequencing

- The method of assembling the product
- *Assembly chart* – shows how the components are combined
- *Operation process chart* – gives an overview of the flow within the facility
  - A combination of route sheets and assembly charts
- *Precedence diagram* – establishes precedence relationships

# Assembly Chart

This part was identified in route sheet already

Assemblies

Inspection

Assembly operation  
Inspection

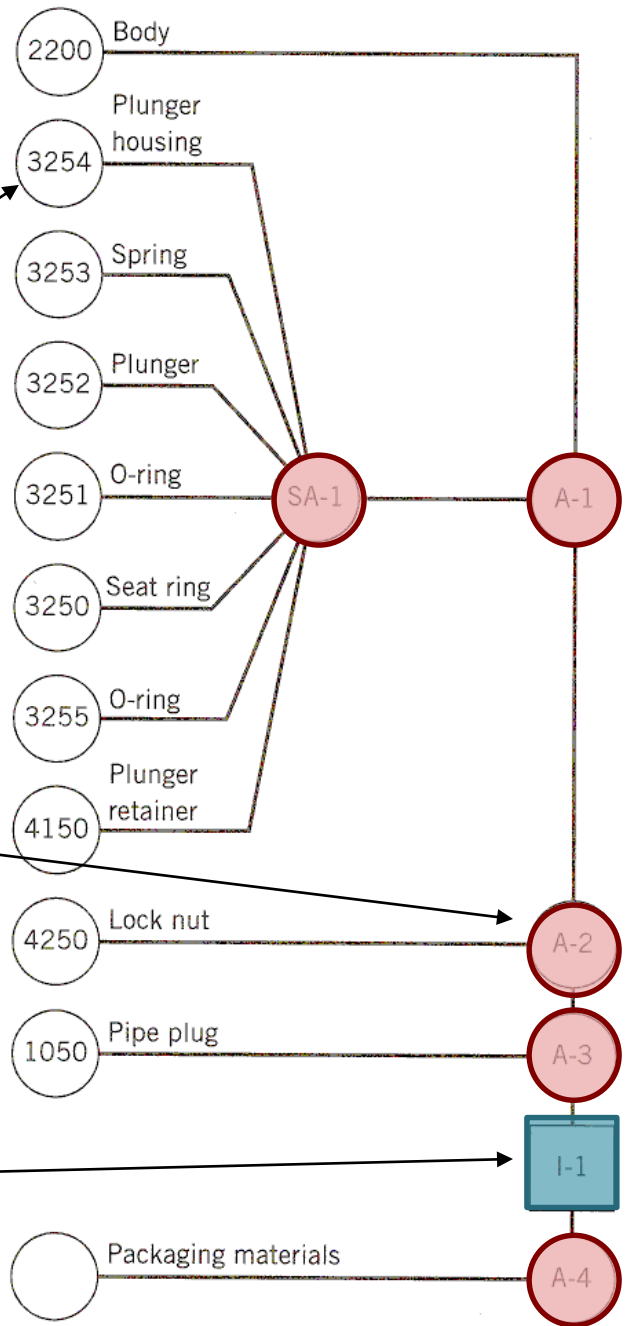


Figure 2.12 Assembly chart for an air flow regulator.

# Operation process chart

## OPERATION PROCESS CHART

Company A.R.C., Inc.

Prepared by J. A.

Product Air Flow Regulator

Date \_\_\_\_\_

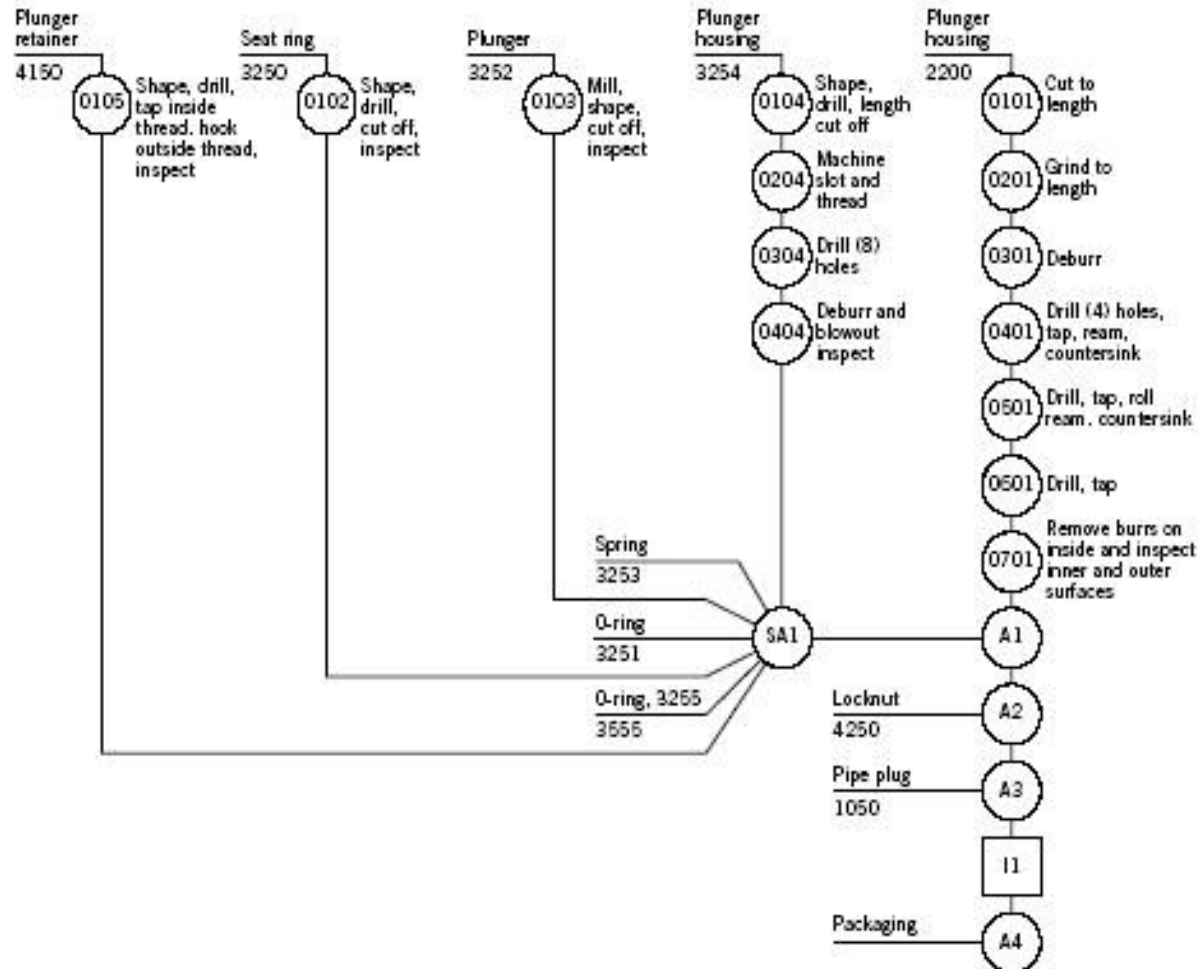


Figure 2.13 Operation process chart for the air flow regulator.

- *Route sheet* provides information on production methods
- *Assembly chart* determines how components are put together
- *Operation process chart* is a combination of route sheet and assembly chart

**A** Manufactured component

**I** Purchased component



# Process Design – 3. Process Sequencing Precedence Diagram

In the operation process charts, it is not clear if two machining operations have any dependency

Observe the part #3254:

- Operations 0204 and 0304 can be done at the same time
- Yet, the operation 0104 should be completed before both 0204 and 0304

We cannot observe this information in operation process charts

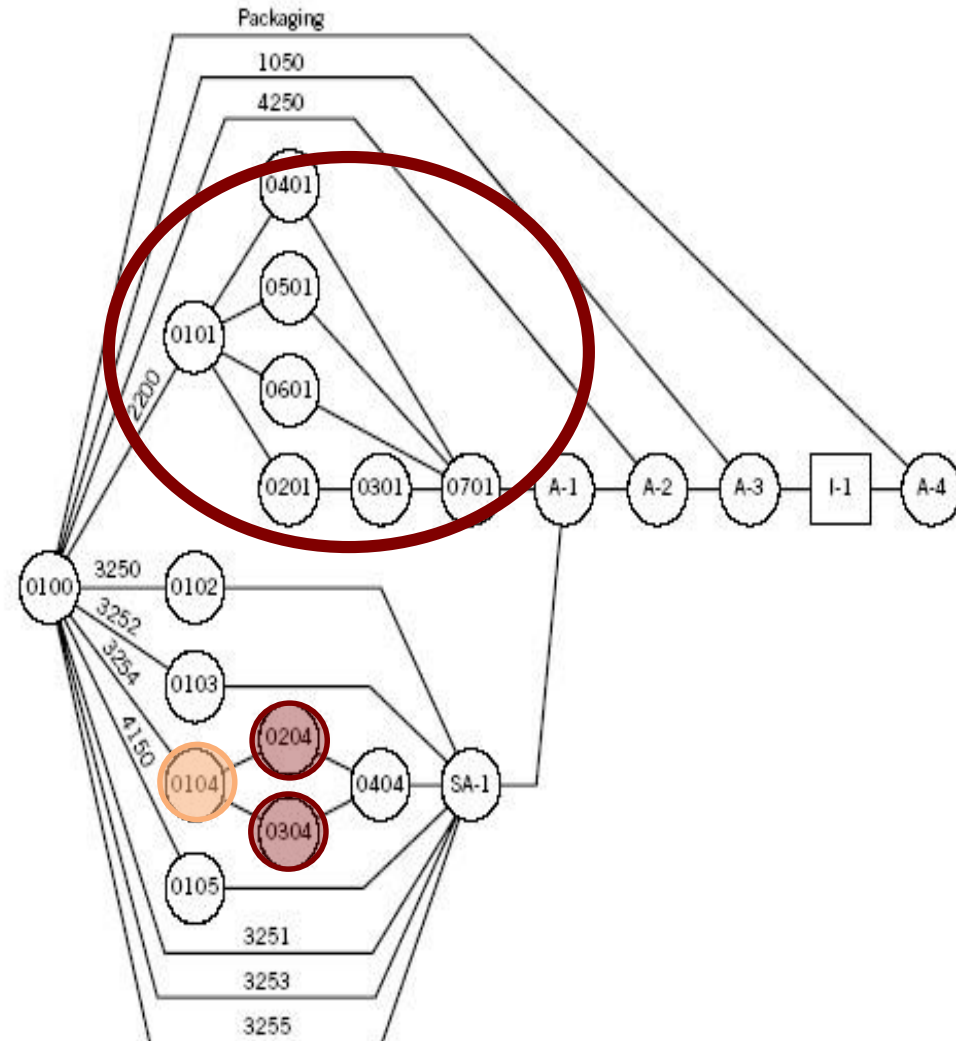


Figure 2.14 Precedence diagram for the air flow regulator.

# Operation process chart

## OPERATION PROCESS CHART

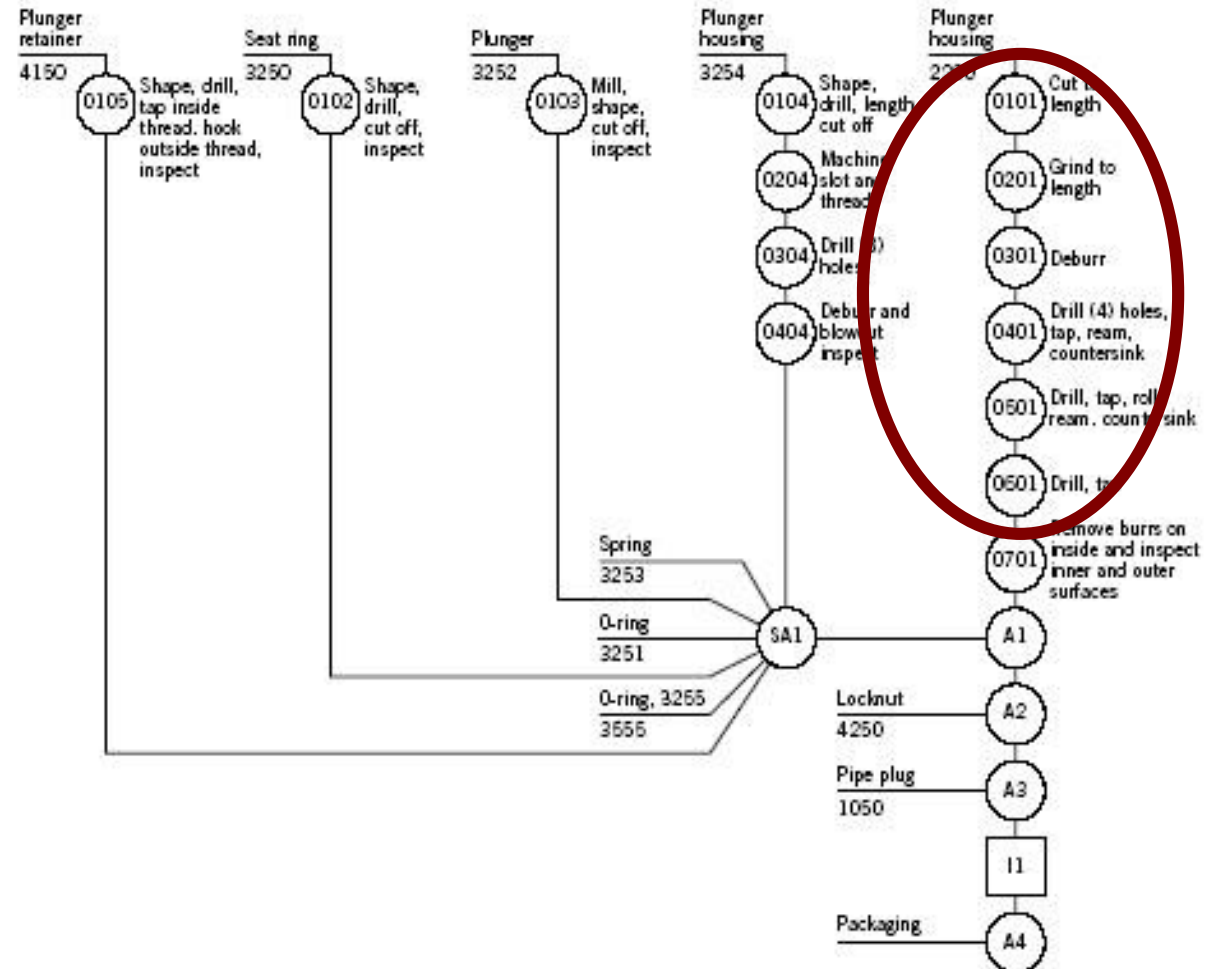
Company A.R.C., Inc.

Prepared by J. A.

Product Air Flow Regulator

Date \_\_\_\_\_

- *Route sheet* provides information on production methods
- *Assembly chart* determines how components are put together
- *Operation process chart* is a combination of route sheet and assembly chart



**A** Manufactured component

**A** Purchased component

Figure 2.13 Operation process chart for the air flow regulator.

# Schedule design

- Schedule design provides answers to questions involving:
  - Production quantity - *lot size decisions*
  - When to produce - *production scheduling*
  - How long to produce
- Schedule design decisions impact machine selection, number of machines, number of shifts, number of employees, space requirements, storage equipment, material handling equipment, personnel requirements, storage policies, unit load design, building size, etc.

# Schedule design

- We design facilities for major parts and operations
- What do we need to know to start designing our facilities
  - Number of products demanded by the market
  - Number of products to be produced
  - Number of machines required
  - Number of employees required
  - Sequence of operations
  - Relationships between departments

# Schedule design - Marketing information

- Objective – market estimate
- Data from marketing:
  - Production volumes
  - Trends
  - Future demands
- Min information provided by marketing:

Table

Product or Service	First Year Volume	Second Year Volume	Fifth Year Volume	Tenth Year Volume
A	5000	5000	8000	10,000
B	8000	7500	3000	0
C	3500	3500	3500	4,000
D	0	2000	3000	8,000

- Ideal information provided by marketing:

Table 2.3 *Market Analysis Indicating the Stochastic Nature of Future Requirements for Facilities Planning*

Product or Service	Demand State	First Year		Second Year		Fifth Year		Tenth Year	
		Probability	Volume	Probability	Volume	Probability	Volume	Probability	Volume
A	Pessimistic	.3	3000	.2	3500	.1	5500	.1	7,000
	Most likely	.5	5000	.6	5500	.8	8000	.9	10,000
	Optimistic	.2	6000	.2	6500	.1	9500		
B	Pessimistic	.1	7000						
	Most likely	.6	8000	.7	7000	.9	3000	1.0	0
	Optimistic	.3	8500	.3	8000	.1	3500		
C	Pessimistic	.2	2000	.2	2000	.2	2000	.2	2,000
	Most likely	.7	4000	.7	4000	.7	4000	.6	4,000
	Optimistic	.1	4500	.1	4500	.1	4500	.2	5,000
D	Pessimistic			.1	1500	.1	2500	.2	7,000
	Most likely	1.0	0	.9	2000	.8	3000	.6	8,000
	Optimistic					.1	3500	.2	9,000
Confidence level or degree of certainty		90%		85%		70%		59%	

# Volume-variety chart – Pareto law

- 85% of the production volume is attributed to 15% of the product mix
- Therefore when facilities are designed, top 15% of the items that are produced should be considered the most

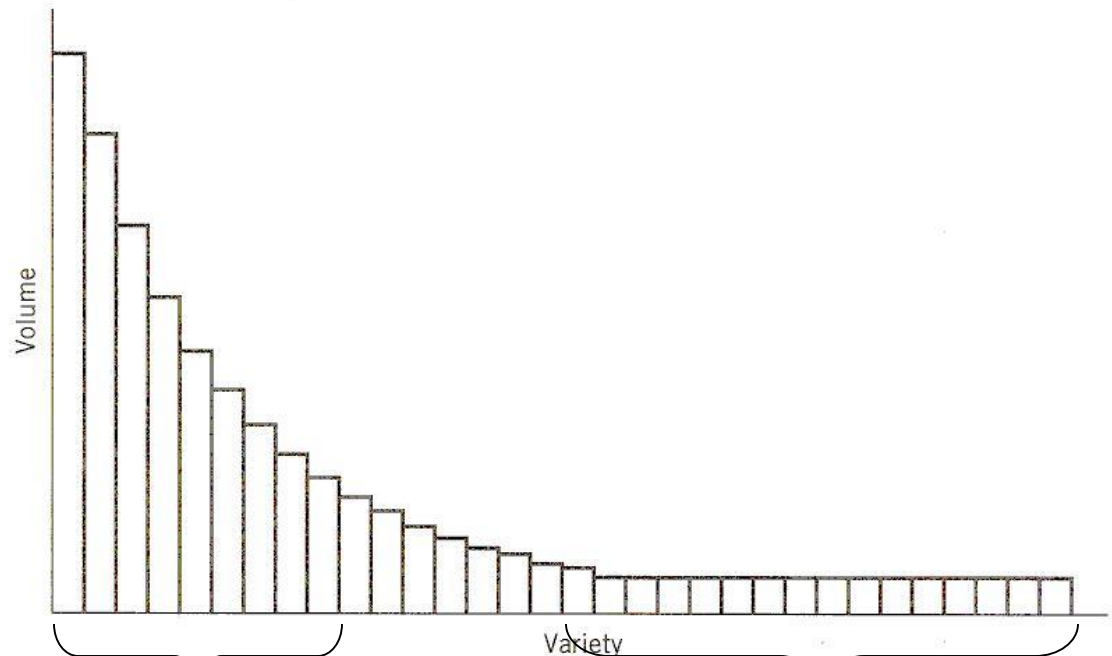


Figure 2.15 Volume-variety chart for a facility where Pareto's law is applicable.

More general items  
produced everyday:  
*Mass production area*

Items that are  
produced maybe by  
special orders etc.:  
*Job shop area*

*Job shop area*



# Volume-variety chart – Pareto law does not apply

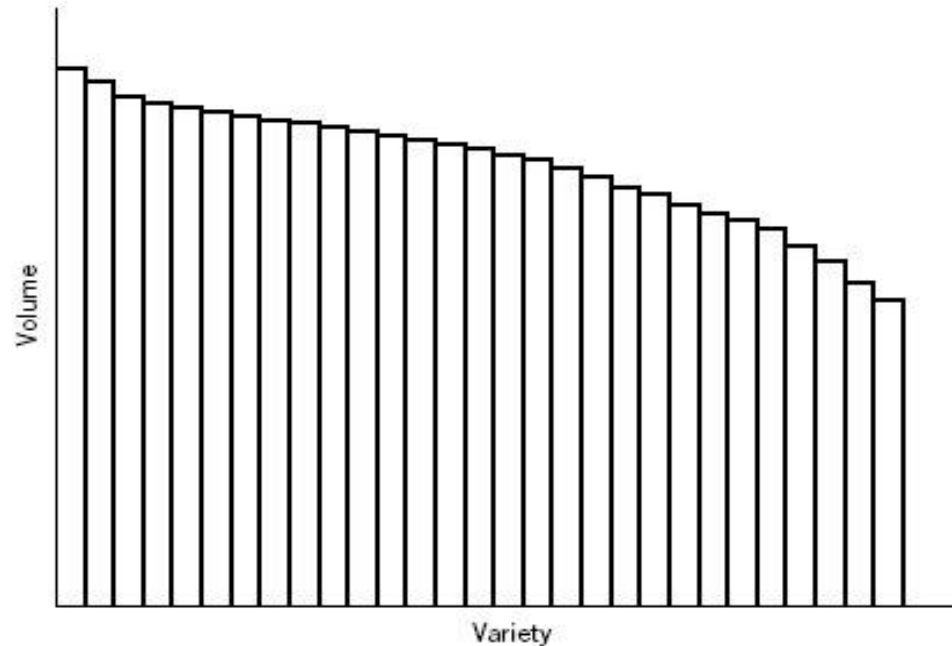


Figure 2.16 Volume-variety chart for a facility where Pareto's law is not applicable.

- If no products dominate the production flow, a general job shop facility is suggested



# Schedule design – Process requirements

- Specification of process requirements has three phases:
  - Determination of the quantity to be manufactured for each component
  - Identification of each equipment required by each operation
  - Overall equipment requirements

# Process requirements – Quantity determination

- *Scrap Estimates*
  - Determination of the quantity to be manufactured for each component
    - For **high volume** production
    - The estimation of scrap
- *Reject Allowance Problem*
  - Determination the number of additional units to allow when the number of items to produce are very few and rejects randomly occur
    - For **low volume** production
    - The cost of scrap is very high

# Reject allowance problem

- $x$ : Number of good units
- $p(x)$ : Probability of producing exactly  $x$  good units
- $Q$ : Quantity of production
- $C(Q, x)$ : Cost of producing  $Q$  units, with  $x$  good units
- $R(Q, x)$ : Revenue from producing  $Q$  units, with  $x$  good units
- $P(Q, x)$ : Profit from producing  $Q$  units, with  $x$  good units  $P(Q, x) = R(Q, x) - C(Q, x)$
- $E[P(Q)]$ : **Expected profit** when  $Q$  units are produced

$$E[P(Q)] = \sum_{x=0}^Q P(Q, x) p(x)$$

$$E[P(Q)] = \sum_{x=0}^Q \{R(Q, x) - C(Q, x)\} p(x)$$

How do we actually decide  $Q$ ?

The goal is having exactly  $x$  units of good items. *No more, no less!*

# Reject allowance problem

$$E[P(Q)] = \sum_{x=0}^Q \{R(Q, x) - C(Q, x)\}p(x)$$

- To maximize expected profit,  $Q$  can be determined by enumerating over various values of  $Q$
- For most cost and revenue formulations the equation is a concave function
- $X$  and  $Q$  are discrete variables, therefore  $p(X)$  is a discrete probability function
- If  $b$  is the number of defects then probability of each number of defects may be different:  $P(b=1)$ ,  $P(b=2)$  etc.

# Reject Allowance Problem - Problem 1

- 4 castings needed, no less no more
- Price=\$30,000
- Cost=\$15,000
- The probability of casting being good is 90%
- How many castings to produce?
- Probability of losing money?

- Revenue 
$$R(Q, x) = \begin{cases} \$0 & x < 4 \\ \$30000 * 4 = \$120000 & 4 \leq x \leq Q \end{cases}$$

- Cost 
$$C(Q, x) = \$15000 * Q$$

- Profit 
$$P(Q, x) = \begin{cases} -15000 * Q & x < 4 \\ \$120000 - 15000 * Q & 4 \leq x \leq Q \end{cases}$$

- Expected Profit:

$$E[P(Q)] = \sum_{x=0}^3 (-15000Q) p(x) + \sum_{x=4}^Q (120,000 - 15,000Q) p(x)$$

# Probabilities

- For each  $Q$ , the probability associated with each  $x$  is different!
- The historical probabilities may be available
- You may need to calculate the values of probability mass function:

$$p(x) = \binom{N}{x} p^x (1-p)^{(N-x)}$$

- Example: Probability of producing only 2 good items when an order size is 10 and when the probability of producing a good item is  $p = 95\%$

$$P(2) = \binom{10}{2} 0.95^2 * (1-0.95)^{(10-2)}$$

# Reject Allowance Problem - Problem 1

Probability mass function: ( $p=90\%$ )

Casting Production Good Castings	4	5	6	7	8
0	0.0001	0.00001	0.000001	0.0000001	0.00000001
1	0.0036	0.00045	0.000054	0.0000063	7.2E-07
2	0.0486	0.0081	0.001215	0.0001701	0.00002268
3	0.2916	0.0729	0.01458	0.0025515	0.00040824
4	0.6561	0.32805	0.098415	0.0229635	0.0045927
5	0	0.59049	0.354294	0.1240029	0.03306744
6	0	0	0.531441	0.3720087	0.14880348
7	0	0	0	0.4782969	0.38263752
8	0	0	0	0	0.43046721
Total Probability	1	1	1	1	1

$$p(x) = \binom{N}{x} p^x (1-p)^{(N-x)}$$

# Reject Allowance Problem - Problem I

Calculation of net income for combinations of  $x$  and  $Q$

$$P(Q, x) = \begin{cases} -15000 * Q & x < 4 \\ \$120000 - 15000 * Q & 4 \leq x \leq Q \end{cases}$$

# Good Castings	Number of Castings Scheduled			
	4	5	6	7
0	-\$60,000	-\$75,000	-\$90,000	-\$105,000
1	-\$60,000	-\$75,000	-\$90,000	-\$105,000
2	-\$60,000	-\$75,000	-\$90,000	-\$105,000
3	-\$60,000	-\$75,000	-\$90,000	-\$105,000
4	\$60,000	\$45,000	\$30,000	\$15,000
5	\$0	\$45,000	\$30,000	\$15,000
6	\$0	\$0	\$30,000	\$15,000
7	\$0	\$0	\$0	\$15,000



# Reject Allowance Problem - Problem I

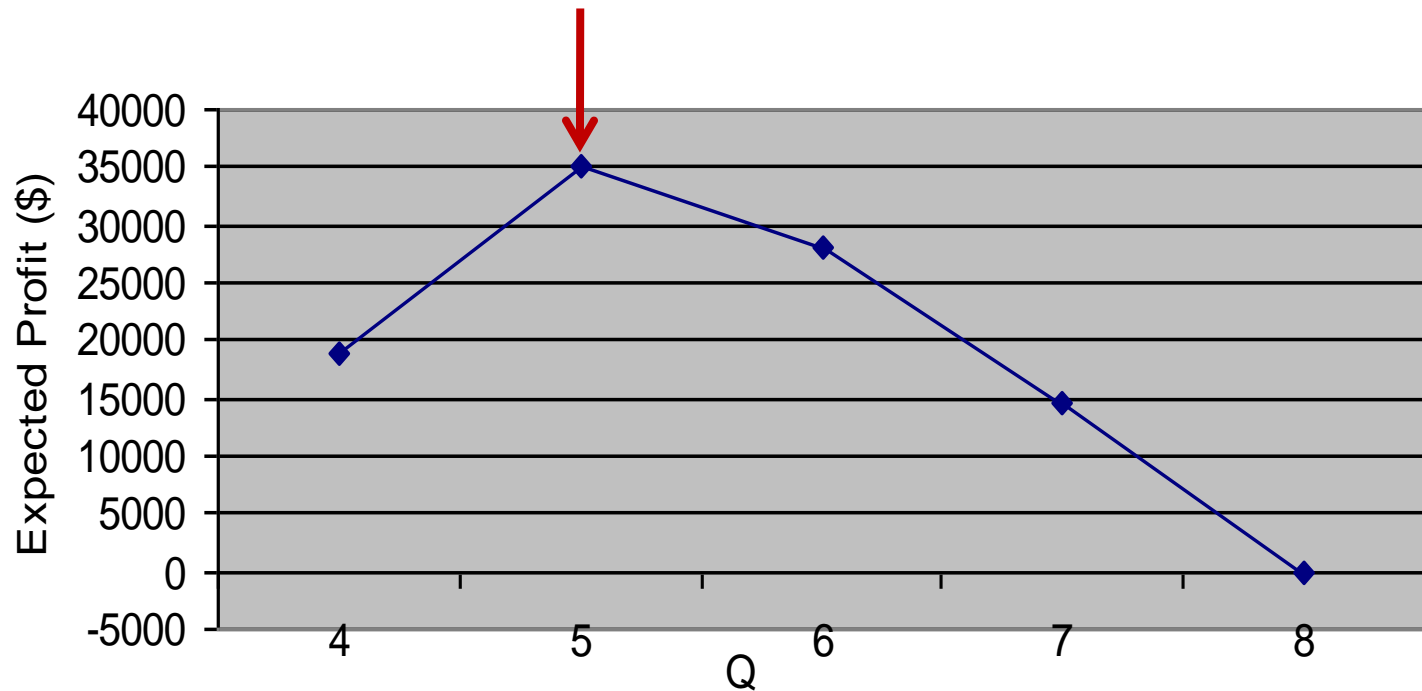
Calculation of expected profits for Q = 4,5,6,7 and 8

$$E[P(Q)] = \sum_{x=0}^Q P(Q, x) p(x)$$

Good Castings	P(X)	4	5	6	7	8
0		-6	-0.75	-0.09	-0.0105	-0.0012
1		-216	-33.75	-4.86	-0.6615	-0.0864
2		-2916	-607.5	-109.35	-17.8605	-2.7216
3		-17496	-5467.5	-1312.2	-267.9075	-48.9888
4		39366	14762.25	2952.45	344.4525	0
5		0	26572.05	10628.82	1860.0435	0
6		0	0	15943.23	5580.1305	0
7		0	0	0	7174.4535	0
8		0	0	0	0	0
E[p] ==		18732	35224.8	28098	14672.64	-51.798

# Reject Allowance Problem - Problem 1

## Determination of Optimal Order Size



Expected Profit				
Number of Castings Scheduled				
4	5	6	7	
\$18,732	<b>\$35,225</b>	\$28,098	\$14,673	

# Reject Allowance Problem - Problem 1

- Probability of losing money (if  $Q=5$ )?
- The probability of losing money on the transaction is the probability of the net income being negative when  $Q$  equals 5.

# Reject Allowance Problem - Problem 1

Calculation of net income for combinations of x and Q

# Good Castings	Number of Castings Scheduled			
	4	5	6	7
0	-\$60,000	-\$75,000	-\$90,000	-\$105,000
1	-\$60,000	-\$75,000	-\$90,000	-\$105,000
2	-\$60,000	-\$75,000	-\$90,000	-\$105,000
3	-\$60,000	-\$75,000	-\$90,000	-\$105,000
4	\$60,000	\$45,000	\$30,000	\$15,000
5	\$0	\$45,000	\$30,000	\$15,000
6	\$0	\$0	\$30,000	\$15,000
7	\$0	\$0	\$0	\$15,000

A negative net cash flow occurs if less than 4 good castings are produced.

# Reject Allowance Problem - Problem 1

- The probability of losing money on the transaction is the probability of the net income being negative when  $Q$  equals 5.
- A negative net cash flow occurs if less than 4 good castings are produced.

Cating Production Good Castings	4	5	6	7	8
0	0.0001	0.00001	0.000001	0.0000001	0.00000001
1	0.0036	0.00045	0.000054	0.0000063	7.2E-07
2	0.0486	0.0081	0.001215	0.0001701	0.00002268
3	0.2916	0.0729	0.01458	0.0025515	0.00040824
4	0.6561	0.32805	0.098415	0.0229635	0.0045927
5	0	0.59049	0.354294	0.1240029	0.03306744
6	0	0	0.531441	0.3720087	0.14880348
7	0	0	0	0.4782969	0.38263752
8	0	0	0	0	0.43046721
Total Probability	1	1	1	1	1

- The probability of producing less than 4 good castings equals:  
 $0.00001 + 0.00045 + 0.0081 + 0.0729 = 0.0816$

# Problem 2:

- 20 castings are needed (*no more, no less*)
  - $C = \$1100/\text{unit}$
  - Price = \$2500
  - Recycling Value = \$200
- $Q=?$  If maximizing expected profit

$$R(Q, x) = \begin{cases} \$200Q & x < 20 \\ \$2500 * 20 + (Q - 20) * 200 & x \geq 20 \end{cases}$$

$$C(Q, x) = \$1100 * Q$$

$$P(Q, x) = \begin{cases} (200 - 1100) * Q & x < 20 \\ [\$2500 * 20 + (Q - 20) * 200] - 1100 * Q & x \geq 20 \end{cases}$$

$$\begin{aligned} E[P(Q)] &= \sum_{x=0}^{19} -900Q * p(x) + \sum_{x=20}^Q (50,000 + 200Q - 4000 - 1100Q)p(x) \\ &= \sum_{x=0}^{19} -900Q * p(x) + \sum_{x=20}^Q (46,000 - 900Q)p(x) \end{aligned}$$

## Reject allowance problem – Problem 2

$$E[P(Q)] = \sum_{x=0}^{19} -900Q^* p(x) + \sum_{x=20}^Q (46,000 - 900Q)p(x)$$

$$E[P(Q)] = -900Q + 46,000 \sum_{x=20}^Q p(x)$$

- First determine the Expected profit for a chosen Q
- Perform the same procedure for a new Q value
- When the profit starts decreasing you have found your solution
- For each Q, the probability associated with each x is different!



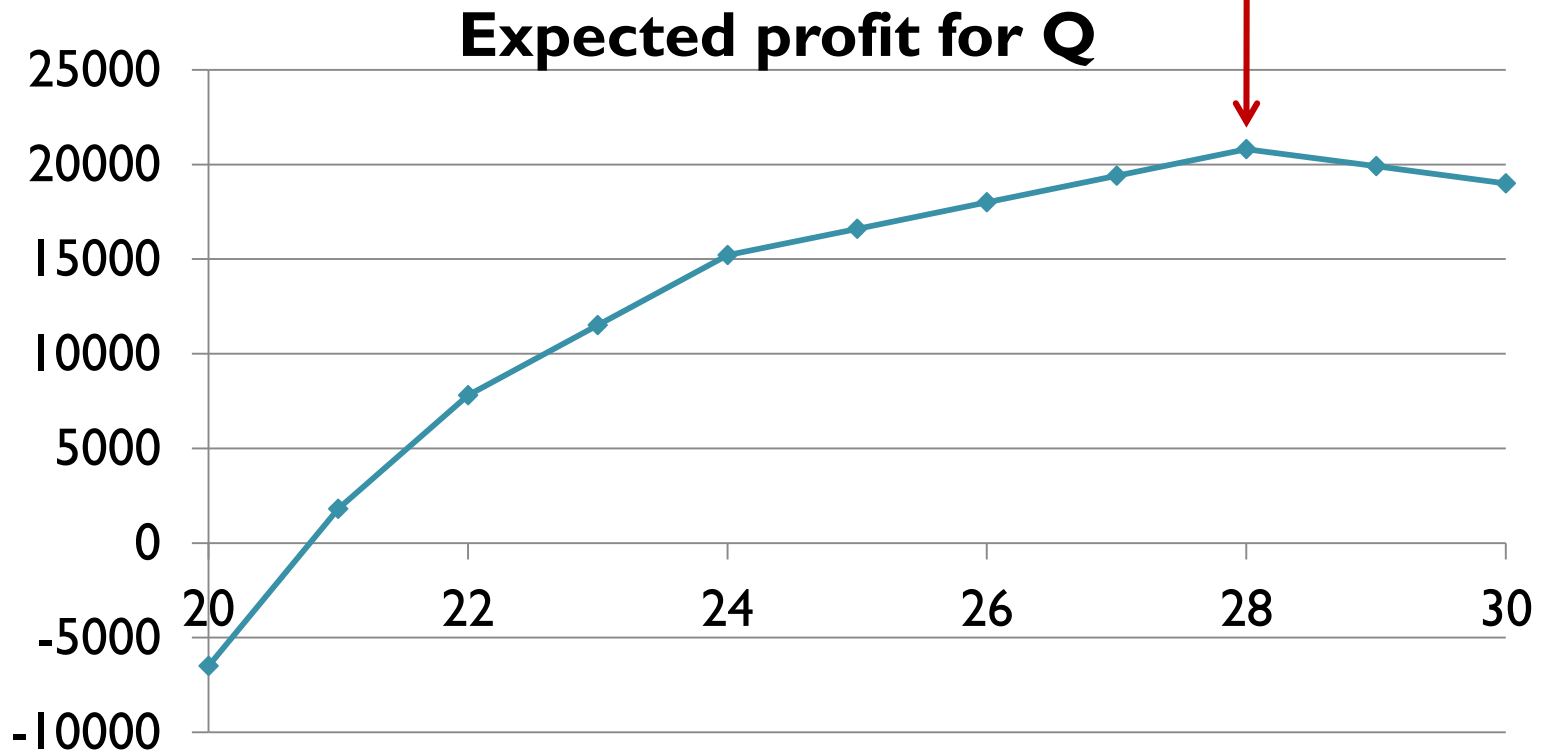




# Reject allowance problem – Problem 2

Table 2.8 *Expected Profit from Producing Q Castings*

Number of Castings Produced (Q)										
20	21	22	23	24	25	26	27	28	29	30
-6,500	1,800	7,800	11,500	15,200	16,600	18,000	19,400	20,800	19,900	19,000



# Next lecture

- High volume production: Scrap estimates
- Equipment fractions
- Machine assignment problem
- Facility planning